

# EMBARK PLATFORM

## DIRECT DEBIT MANDATE



### INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Bank/Building Society  
Account Number:

Branch Sort Code:

Name(s) of account holder(s):

Name(s) of account holder(s):

### Name and full postal address of your bank or building society

To: the Manager

Name of your Bank/Building Society:

Address of Your Bank/Building Society:

Postcode:

Service User Number:

4 | 4 | 7 | 9 | 2 | 1

Reference:

### Instruction to your Bank or Building Society

Please pay Embark Investment Services Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Embark Investment Services Ltd and, if so, details will be passed electronically to my bank or buildingsociety.

Signature:

Date:

| D | D | M | M | Y | Y | Y | Y |

Signature:

Date:

| D | D | M | M | Y | Y | Y | Y |

Banks and building societies may not accept Direct Debit Instructions for some types of account.

0330 024 2345

[service@embarkplatform.co.uk](mailto:service@embarkplatform.co.uk)

[embarkplatform.co.uk](http://embarkplatform.co.uk)

Embark platform is a trading name of Embark Investment Services Limited, a company incorporated in England and Wales (company number 09955930). Embark Investment Services Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register number 737356). Registered office: 100 Cannon Street, London, EC4N 6EU.

EP DDM 08/20

### The Direct Debit Guarantee (to be retained by the payer)



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Embark Investment Services Ltd will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Embark Investment Services Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- If an error is made in the payment of your Direct Debit, by Embark Investment Services Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Embark Investment Services Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.